

ROLL NUMBER: P25703009

Sheetal S

Female

DOB

10-Jan-1998

TECHNICAL SKILLS

- MS Office
- Power BI

PERMANENT ADDRESS

#11, Near Sadhana Public School,
 Ganigarapalya, Talaghattapura Post
 City: Bangalore Urban
 State: Karnataka
 Pincode: 560109

LANGUAGE

- English
- Hindi
- Kannada
- Konkani

SUMMARY OF QUALIFICATION

Course / Programme	Board / University Name	CGPA/ (%)	Passing Year
MBA-NBS	NICMAR University, Pune	9.26	2027
Graduation	DAYANANDA SAGAR ACADEMY OF TECHNOLOGY AND MANAGEMENT, BENGALURU	65.5	2019-Aug
Intermediate	DEPARTMENT OF PRE-UNIVERSITY EDUCATION KARNATAKA	75.5	2015-May
High School	CBSE BENGALURU	81.7	2013-May

WORK EXPERIENCE (5 Years 0 Months)
Concentrix

25-Jul-2019 - 07-Jun-2021

1 Years, 10 Months, 13 Days
PROFILE: Senior Engineer

- Provided technical support to customers over the phone and via chat, resulting in a 100% customer satisfaction rate
- Assisted as a floor support engineer supporting various teams for a period of 2 months
- Collaborated with cross-functional teams to ensure customer inquiries are handled in a consistent manner and customer needs are met
- Demonstrated strong problem-solving skills to resolve customer issues quickly and efficiently

Telus International

22-Dec-2021 - 03-Mar-2025

3 Years, 2 Months, 9 Days
PROFILE: Online Data Analyst

- Research and evaluation of tasks in a web based environment as a freelancer
- To verify and compare data and to determine the relevance and accuracy of information

INTERNSHIP / PROFESSIONAL TRAINING (Total Duration: 13 Weeks)
Bosch Rexroth

09-Jul-2018 - 03-Aug-2018

3 Weeks
PROFILE: Intern

- Learnt about Hydraulics and Pneumatics
- Designed Hydraulics and Pneumatics circuits
- Designed and developed 'Pneumatic Motor' circuit as a group project

Twikk Sustainability Solutions LLP

04-May-2026 - 11-Jul-2026

9 Weeks
PROFILE: Executive - Sustainable Supply Chain

- Supplier relationship - Interacted with raw material suppliers (Zinc and Copper) on a daily basis.
- Identified type of materials and did inhouse briefing and preliminary research on the material and analyzed the metal content in them before speaking to buyers.
- Interacted with various buyers/recyclers and pitched the available materials.
- Prepared and managed supplier records for Zinc and Copper materials using Microsoft Excel, and followed up with suppliers.
- Exposed to various sectors such as oil and gas, petrochemicals, battery manufacturing, battery recyclers, engineering and foundries and so on.